



SAFE-DIAL SERVICE APPLICATION

Please return by fax to: 03 9821 4924 or call 1300 73 73 14 for assistance

New Safe-Dial Service

New 1345xxxx Service

Answering Point: (_____)
Area code Phone Number

Australia wide

State wide

Control Room _____

Date for Service activation: / / or ASAP (Please allow 3 working days from order)

Porting / Transfer Authority - of an existing 1345 /1300 service

Current Provider: _____ Current Account Number: _____

Current 13xx Number: _____ Answering Point: (_____)
Area code

Date for Service activation: / / or ASAP (Please allow 3 working days from order)

1. I the customer, appoint Globe Telecom to be my agent to do all things necessary (including executing all documents) to enable its' elected Telecommunications Provider to advise my existing Service Provider to immediately release my inbound service/s and transfer them to Globe Telecom and its elected Telecommunications Provider.
2. I understand that by porting a telephone number from one provider to another, the service associated with that number will be disconnected from the first providers network and that I will be responsible to my existing Service Provider for any charges due prior to the transfer of my service/s to Globe Telecom and its elected Telecommunications Provider.
3. I acknowledge that the 13xx / 1300 inbound service number/s provided are correct and that I am the duly authorised owner of the service/s.

Control Room Redundancy (OPTIONAL)

I request Globe Telecom to provision my Safe – Dial service to use my selected control room's redundancy point connected to;

Control Room GSM Receiver PSTN or Rotary Group Redundancy Answering Point _____

I require my Safe –Dial service to overflow on: Busy & No Answer No Answer Only Busy Only

Declaration:

I the customer, appoint Globe Telecom to be my agent to do all things necessary including liasing with my control room and executing all documents to enable its' elected Telecommunications Provider to provision the selected redundancy features to my Safe – Dial service.

Customer Details

Company Name: _____

Contact Name: _____ ABN: _____

Address: _____

Suburb: _____ State: _____ Post Code: _____

Telephone: _____ Fax: _____ Mobile: _____

E-mail: _____ Rebate Amount _____

Direct Credit – Bank Details (For deposit of your Safe Dial Rebates)

(Please make sure all details are correct, otherwise late payment may result)

Account Name _____

BSB _____ Account Number _____ Account Type _____

Bank Name _____

I confirm I am authorised to apply for a Safe – Dial 1345 / 1300 inbound service or request change to an existing service and acknowledge that;

- a) **TELECOMMUNICATIONS PROVIDER:** Globe Telecom at its sole discretion, may select a Telecommunications Provider to supply the service and may pass my company information to that Provider in order to establish and maintain the service.
- b) **CANCELLATION OF SERVICE:** Should I wish to cancel the services I have with Globe Telecom, I acknowledge that I must advise Globe Telecom in writing for my services to be cancelled. If necessary Globe Telecom will assist with the transfer of my services to another Provider. Upon confirmation of cancellation all agreed rebates and benefits will cease to accrue.
- c) **REBATES:** I acknowledge that it is my responsibility to advise customers that I (or my company) may receive rebates from calls made by my client's security diallers. I also acknowledge that Globe Telecom may receive a fee for the management of my inbound services. I further understand that Globe Telecom may vary the rebate amount I receive due to consequences of changed market conditions.
- d) **CHARGES:** There are no establishment or ongoing charges relating to the Safe-Dial Service. No charges will be applied for calls originating from or terminating to a GSM service; however no rebate will be applied to these calls either. Calls exceeding 59 seconds will be terminated and therefore no charge will be applied.
- e) **RCTI (Recipient Created Tax Invoice):** This agreement is made between Globe Telecom (the recipient) and the customer (the supplier), as detailed on this application, in order to comply with the Goods and Services Tax (GST) ruling GSTR 2000/10. Both parties hereby agree that the recipient can issue tax invoices in respect to the Safe-Dial services supplied under this agreement. The supplier will not issue tax invoices in respect of the Safe-Dial services supplied under this agreement.
- f) **TERMS & CONDITIONS:** The 1345/1300 service will be provided subject to Globe Telecom's terms and conditions and those of their elected Telecommunications Provider's terms and conditions. (Provided upon request)

I certify that I have read and understood the declaration and all information supplied in this application is true and correct.

Authorised Signature: _____

Print Name in full: _____

Position: _____

Date: _____

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